hms

A key part of HMS's Fraud Solutions product, Lead Management allows investigators to more efficiently triage case targets, whether identified by our Guided Analytics or another source. Document relevant issues and coordinate case target analyses to ensure timely resolution. The module integrates smoothly with Case Tracking so you and can easily work each project to a successful conclusion.
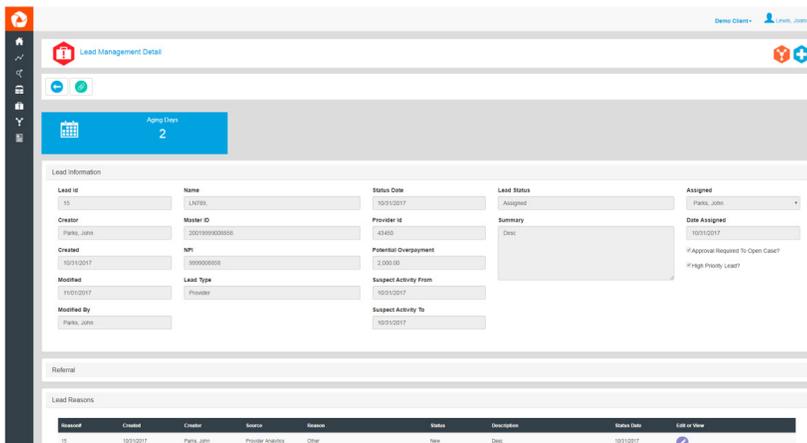
Lead Management features include:

- **Centralized lead generation dashboard** for patient and provider leads across multiple investigators

- **Vital statistics** for each lead, such as current status and financials

- **Documentation** of lead source, including ability to include attachments

- **Integration** with other Fraud Solutions modules

Leveraging the analytics findings throughout the Payment Integrity Portal, Lead Management covers both **high-risk** providers and patients. The tool compiles information related to the target using all available data and supporting documents, and presents findings in an accessible dashboard. **Consider the dashboard your customized action plan for the day.**

Custom alerts and watches are being used to aid investigators in their monitoring services.

Our custom watch feature shows when claims demonstrate suspect behaviors, based on providers, dollars, codes, and more. Setting up watches is a **snap** with our watch wizard.

Don't want to monitor the watch section of the portal?

No problem. Our alerts feature will tell you when your watches yield hits automatically.

Contact HMS today to learn more about Lead Management.

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