

# Essette Care Management

Better patient outcomes, lower plan costs

Whether your organization represents a large patient population served by a dynamic, multi-disciplinary team, or a small consumer-focused segment of the continuum, HMS's care management platform, Essette Care Management, allows you to leverage your team's health management resources.

Managed Care Organizations (MCOs) were early adopters of Essette Care Management, the software module that serves as the cornerstone of the HMS care management technology platform.

Visually intuitive, yet tremendously powerful, Essette Care Management provides an intelligent solution for today's care management challenges.

From the start, our highly regarded clinical and technical experts have made it a practice to listen to the hundreds of stakeholders

representing health plans, third party administrators, management service organizations, and independent practice associations who use Essette Care Management to manage quality, costs, and compliance across all lines of business – including Medicare, Medicaid, and commercial plans.

The transition to patient-centric care has created additional opportunities

to collaborate with provider-based organizations.

A journey towards population health often increases the need for organizations to find ways to "do more with less." Essette Care Management provides unique and proven solutions that, combined with evidence-based content and cutting-edge technology, help you increase efficiency, meet your specific business requirements, and react quickly to changing market and regulatory challenges.

Our ongoing commitment to connecting fragmented IT systems and finding novel and better ways to use data, continues to enhance our uniquely agile care management platform.

Essette Care Management's advanced, modular architecture—engineered to interface with your existing vital organizational tools including eligibility/



claims systems, analytics, and portals—puts personalized, data-driven, and actionable plans of care at your fingertips.

HMS's web-based care management module offers a flexible yet robust alternative to "shrink-wrapped" software. Visually intuitive yet tremendously powerful, Essette Care Management Learn how your team can leverage Essette

Care Management to navigate, automate, and one that combines tried-and-tested results Management provides an intelligent solution; with uncommon innovation. streamline personalized patient care paths. Use real-time data to gain insight and take action to achieve the most important goal: improving patient outcomes.

Essette Care Management is built on a framework based on National Committee for Quality Assurance complex case management guidelines. It puts actionable data at your fingertips, helping you make more informed decisions and deliver higher-quality care at lower cost. Key features include:

- Flexible workflow to support a variety of business models and integration with existing systems
- 360-degree member/patient view
- Role-based division of interventions and tasks with ability to delegate to individual user
- Case queues for collaboration with other departments/groups
- Built-in report designer provides ad-hoc and standard reporting capabilities
- Robust multi-lingual correspondence engine for all letters and notices
- Ability to score assessments to determine case acuity
- Configurable assessments with branching logic, shared questions, and actionable assessment answers
- Case manager prompts in key areas of assessments
- Pre-loaded program templates, using evidence-based guidelines, to provide industry compliant care plans, assessments, tasks, and correspondence

But don't take our word for it. Our customers praise our collaboration, technology, improvement of care, cost containment, and even the "brilliance" of our approach.

And we're big fans of our handpicked

partners. We couldn't deliver these results without the likes of MCG and McKesson's proven guidelines, Healthwise's educational materials, Plexis' eligibility management, and more.

**If you are ready to improve both patient outcomes and your bottom line, contact us today at [hms.com](https://hms.com).**

[hms.com](https://hms.com)



Enterprising healthcare

HMS provides the broadest range of cost containment solutions in healthcare to help payers and accountable care organizations improve performance. Using innovative and time-tested technology and analytics, we prevent and recover improper payments related to fraud, waste, and abuse. As a result of our services, customers recoup billions of dollars every year and save billions more through the prevention of erroneous payments.